

1. Data Protection

Personal-related data provided in order to prepare the contract are protected according to the data protective provisions against abusive usage.

By confirming the booking, the client consents to this processing of information.

2. Booking

On booking a property the client enters a binding contract. The booking can be done either by e-mail or telephone. As soon as Debra Immo has received the payment, she accepts the booking and the client will receive confirmation of the reservation. The client is responsible to check the confirmation himself. Later detected misinformation does not entitle the client to a cancellation of the contract.

3. Payment conditions

Depending on the choice of villa, a deposit of 50% of the total amount is requested to be paid within 72 hours after booking. The balance of the holiday price must be paid 3 weeks prior to arrival. If Debra Immo does not receive this balance in full and on time, they reserve the right to treat your booking as cancelled by you in which case the cancellation charges will become payable.

4. Cancellation conditions

By a withdrawal from the contract the following cancellation fees will be charged:

Cancellation up to 60 days before tenancy: loss of deposit,

59 to 30 day before tenancy: 50% of the total sum,

29 days to 20 days before tenancy: 70% of the total amount,

19 days to 8 days before tenancy : 90% of the total amount,

7 days to non- appearance: 100% of the total sum.

A cancellation must be done via e-mail with the date of its delivery being decisive. We recommend taking out an insurance covering these eventualities. Bookings, which contain special offers (e.g. early booking offer, long stay offers, last minute prices) cannot be cancelled.

5. Arrival and departure

The villas are available from 6pm local time on the day of arrival. Departure is by 10am local time.

6. Recidency

The reservation is only valid for the number of persons indicated in the booking confirmation. In case of the property being occupied by more persons than indicated in the contract an additional fee can be charged.

7. Concers

Any comments or complaints regarding Debra Immo must be submitted to the manager at the time of the visit, so that the matter can be resolved as quickly as possible or contact Debra Immo within 7 days after departure.

#### 8. Right of refusal

Debra Immo reserves the right to refuse a client, guest or representative's entry and accommodation if, on arrival, management reasonably considers that the guest is under the influence of alcohol or drugs, or is behaving in a threatening, abusive or other unacceptable manners.

#### 9. House rules

Debra Immo reserves the right to judge acceptable behaviour of its tenants, their guests or representatives. Respect for the environment and the local residents are necessary. All villas have been designated non-smoking. Should you choose to smoke, Debra Immo reserves the right to charge you the cost of cleaning the villa and the disruption caused.

In the event of failure to comply with management requests, Debra Immo may terminate the booking immediately and/or ask its tenants to vacate the premises immediately without being liable for any refund or compensation.

We count on your honesty when departing the villa to report any (involuntary) damage.

#### 10. Pets

The villa set at your disposal prohibits the stay of pets.

Guide and assistance dogs are usually allowed, with the permission of the villa owner - please contact us before you confirm any booking.

#### 11. Discrimination

It is the policy of Debra Immo not to discriminate on the grounds of race, colour, nationality, religion, sex, age, marital status, ethnic origin or disability.